

Steps for an OTN Clinical Appointment

Yes, OTN has successfully been used for appointments with residents with responsive behaviours and their families.

Think about the benefits for residents and family members:

- Less travel time especially in bad weather
- Less stress associated with going to an unfamiliar place

Think about the benefits for you and the care team:

- Less time organizing transportation
- Less time preparing the resident for the outing



Mrs. Kolinsky has an OTN appointment with Dr. Vandenberg next Tuesday at 11 a.m. Her husband likes to be included in all her medical appointments.

How would you go about organizing the OTN appointment? Put the steps in the correct order. Then check the answer key in the envelope.